**Cisco WebEx: Standard Patch Scheduled on Fri December 5, 2014**

Cisco will be applying a **Standard Patch** to the following WebEx services on **Fri December 5, 2014 between 7pmand 11:59pm PDT (GMT-7)**:

* **Cisco WebEx Meeting Center**
* **Cisco WebEx Training Center**
* **Cisco WebEx Event Center**
* **Cisco WebEx Support Center**

This email contains information to help ensure a smooth transition. **Note:** If your WebEx site is not on the latest release, and is locked down on an older client, please contact your Customer Success Manager (CSM) to upgrade your site

**This patch includes the following enhancements:**

**New Join Meeting Method on Chrome**

As you may remember from our **November 2013** communication <http://support.webex.com/LocalizedUpgrades/Chrome_FireFox_NPAPI/Firefox_Chrome_NPAPI_11_22.pdf>

Google has announced that Netscape Plug-in Application Programming Interface (NPAPI) support will be completely removed from Chrome by the end of 2014. As part of Cisco’s commitment to providing a simple and easy way for users to join WebEx meetings; we are providing a new, alternative method to join meetings that does not require the use of NPAPI support.

Our new join method will use a Chrome extension starting with Chrome 38.  All previous versions of Chrome will still use the plug-in.  To support you with this transition we prepared two documents:

[**WebEx Chrome Extension - Chrome 38 FAQ**](http://support.webex.com/LocalizedUpgrades/Chrome_FireFox_NPAPI/WebEx_Chrome_Extension_Installation_Guide.pdf) <https://support.webex.com/LocalizedUpgrades/Chrome_FireFox_NPAPI/Chrome_Extension_38_FAQ.pdf>

**[WebEx Chrome Extension Installation Guide](http://support.webex.com/LocalizedUpgrades/Chrome_FireFox_NPAPI/WebEx_Chrome_Extension_Installation_Guide.pdf)** <https://support.webex.com/LocalizedUpgrades/Chrome_FireFox_NPAPI/WebEx_Chrome_Extension_Installation_Guide.pdf>

If your users use Chrome to join WebEx meetings it is suggested that you upgrade to the latest release referenced in the guides above. This release contains important application updates including the ability to join a meeting using the extension.  For more details please view the WebEx Chrome Extension - Chrome 38 FAQ above.

**Cisco Productivity Tools Supports Microsoft Outlook SP1**

Cisco WebEx Productivity Tools now supports **Microsoft Outlook 2013 SP1**. We also fixed some bugs relevant to Win8.1 OS support, mass attendees, IT silent installation, and the issue that some Pop3 users reported on their WebEx scheduling process, etc.